

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.2 XOption #2

To receive service under XOption #2, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#2 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,186.50

B=\$1,291.50

C=\$1,449.00

D=\$2,236.50

Non-Recurring Charge

\$800

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.3 XOption #3

To receive service under XOption #3, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#3 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,134.00

B=\$1,291.50

C=\$1,449.00

D=\$2,236.50

Non-Recurring Charge

\$800

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.4 XOption #4

To receive service under XOption #4, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#4 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,396.50

B=\$1,501.50

C=\$1,659.00

D=\$2,446.50

Non-Recurring Charge

\$800

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.5 XOption #5

To receive service under XOption #5, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#5 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,963.50

B=\$2,121.00

C=\$2,278.50

D=\$2,693.25

Non-Recurring Charge

\$1,800

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.6 XOption #6

To receive service under XOption #6, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#6 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,226.00

B=\$2,331.00

C=\$2,488.50

D=\$2,866.50

Non-Recurring Charge

\$1,800

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.7 XOption #7

To receive service under XOption #7, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#7 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,218.00
	B=\$1,375.50
	C=\$1,533.00
	D=\$2,320.50
Non-Recurring Charge	\$999

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.8 XOption #8

The XOption #8, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#7 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User

A=\$ 75.60
B=\$ 86.10
C=\$ 96.60
D=\$149.10

Non-Recurring Charge Per User

A=\$ 75.60
B=\$ 86.10
C=\$ 96.60
D=\$149.10

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.9 XOption #9

XOption #9, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#9 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User	A=\$25.20
	B=\$28.35
	C=\$32.55
	D=\$49.35
Non-Recurring Charge Per User	A=\$25.20
	B=\$28.35
	C=\$32.55
	D=\$49.35

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.10 XOption #10

XOption #10, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#10 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User	A=\$130.20
	B=\$140.70
	C=\$151.20
	D=\$177.45
Non-Recurring Charge Per User	A=\$130.20
	B=\$140.70
	C=\$151.20
	D=\$177.45

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.11 XOption #11

XOption #11, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#10 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User	A=\$43.05
	B=\$46.20
	C=\$50.40
	D=\$58.80
Non-Recurring Charge Per User	A=\$43.05
	B=\$46.20
	C=\$50.40
	D=\$58.80

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.12 XOption #12

To receive service under XOption #12, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#12 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,874.25
	B=\$2,661.75
	C=\$3,974.25
	D=\$5,286.75
Non-Recurring Charge	\$800

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)****3.21.13 XOption #13**

To receive service under XOption #13, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#13 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found Company's website.

Monthly Recurring ChargeA=\$2,719.50
B=\$3,507.00
C=\$4,819.50
D=\$5,754.00**Non-Recurring Charge**

\$1,800

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.14 XOption #14

To receive service under XOption #14, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc. Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#14 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,748.25
	B=\$2,535.75
	C=\$3,848.25
	D=\$5,370.75
Non-Recurring Charge	\$800.00

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.15 XOption #15

To receive service under XOption #15, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc. Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#15 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,593.50

B=\$3,381.00

C=\$4,693.50

D=\$5,838.00

Non-Recurring Charge

\$1,800.00

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.16 XOption #16

To receive service under XOption #16, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service Tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website. The MRC for each Option is listed below. Each XOption #16 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A= \$1,422.75

B= \$1,580.25

C= \$1,737.75

D= \$2,735.25

Non-Recurring Charge

\$999.00

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.17 XOption M

To receive service under XOption M, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A= \$855.75
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Non-Recurring Charge	\$700.00
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3.21.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.19 Standard Feature Package

All XOption options include the following standard features at no additional charge.

Voicemail w/Message Waiting
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Hunting
Caller ID – Number ID
First Block of 20 DIDs*

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*Available to Customers that ordered business trunks.

(N)

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.22 XO Multiple Service Discount #1*****(C)**

XO Multiple Service #1 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 10% discount off the combined total amount of the Monthly Recurring and Local Usage charges for their XO local exchange service, local calling features, and XO DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offerings; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customer must meet the following criteria:

- 3.22.1** Customer must subscribe to XO local exchange service ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents);
- 3.22.2** Customer must subscribe to a XO DSL or XO Dedicated Internet Access service ("Data Service");
- 3.22.3** New XO Customers must commit to a term of service for the XO Voice Service and Data Service for a minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
- 3.22.4** All Voice and Data Services must be provided the same customer location;
- 3.22.5** Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

* As of October 30, 2005, this discount will no longer be available to new customers.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.23 XO Multiple Service Discount #2**

XO Multiple Service is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, calling card, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; XO Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts or any off tariff pricing. To be eligible, Customers must meet the following criteria:

- 3.23.1 Customers must subscribe to XO local exchange, long distance and calling card services ("Voice Service"). The Local Exchange Voice service requirement is a minimum 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6 T-1 equivalents).
- 3.23.2 Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;
- 3.23.3 New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of *time remaining in Customer's term commitment for the XO Voice Service listed in 1* above, but in no case shall the commitment be less than one (1) year;
- 3.23.4 Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.24 Satisfaction Guarantee**

XO is offering the following Satisfaction Guarantee to new customers purchasing services. This offer is available to a New Customer, which is defined as a Customer who has not subscribed to any XO service during the one year period prior to subscribing to new XO service. A New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if the New Customer is not completely satisfied with the Services provided by XO. (A month is equal to 30 calendar days.) In order to be eligible for this offering, a New Customer must not have received telecommunications service from another Service Provider at the location to which the new XO services are provided, or the New Customer must switch back to the Service Provider that provided New Customer's telecommunications service prior to New Customer subscribing to the new XO service.

New Customer must notify XO, in writing (via certified or overnight delivery with signature) with the XO claim form no later than three (3) months from the date of Service installation and before contacting their previous provider, of its intent to discontinue the Services. New Customer must allow XO a minimum of 30 days from the day of New Customer's notice, for the cancellation of the Services, including re-connection to the original Service Provider. After receipt of New Customer's timely notice, XO, in conjunction with the termination of New Customer's Service, will waive any applicable contract termination charges.

XO also will reimburse the New Customer for any installation charges incurred by New Customer to restore the New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, the New Customer must, within (3) months of the installation date, provide XO with the following: (1) the XO reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that the New Customer had received from the other Service Provider prior to switching to XO, if applicable.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3.- SERVICE DESCRIPTIONS, (CONT'D.)

3.24 Satisfaction Guarantee, (Cont'd.)

If New Customer previously did not have a provider other than XO at the location to which the Services are provided, or if the previous Service Provider will not or cannot provide the identical level and type of service previously provided to New Customer, XO will reimburse New Customer any initial XO installation charges New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

XO is not liable for any outage or inconvenience to New Customer relating to restoring the New Customer to its previous Service Provider. The New Customer is responsible to pay XO for all charges for XO new Service provided to the New Customer through and including the date of Service termination prior to receiving reimbursement from XO.

This offering is not available to customers receiving non-standard pricing, non-standard products, or non-standard terms and conditions (e.g., individual case basis prices, products, or terms and conditions), or customers for whom XO performed Special Construction or Special Configurations. Special Construction is defined in Section 2.1.8 of this tariff. Special Configuration refers to the situation in which a customer's service connection is established through a non standard network architecture design.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.25 Premium XOPTION Service Offering**

The Premium XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Premium XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium XOption Service Offering the Customer selects and receives service under one of the Premium XOptions listed in the sections below. Each Premium XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Premium XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium XOption Service Offering.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.1 Premium XOption #1*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$ 971.25
B=\$1,128.750
C=\$1,286.25
D=\$2,073.75

Non-Recurring Charge

\$800.00

(I)
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.2 Premium XOption #2*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,244.25	(I)
	B=\$1,349.25	
	C=\$1,506.75	
	D=\$2,294.25	

Non-Recurring Charge	\$ 800.00	(I)
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.3 Premium XOption #3*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,191.75
	B=\$1,349.25
	C=\$1,506.75
	D=\$2,294.25
Non-Recurring Charge	\$ 800.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.4 Premium XOption #4*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,454.25	(I)
	B=\$1,559.25	
	C=\$1,716.75	
	D=\$2,504.25	
Non-Recurring Charge	\$ 800.00	(I)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.5 Premium XOption #5*

(N)

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,648.50

B=\$1,806.00

C=\$1,963.50

D=\$2,751.00

Non-Recurring Charge

\$1,800.00

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(N)

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.6 Premium XOption #6*

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,874.25

B=\$1,979.25

C=\$2,136.75

D=\$2,924.25

Non-Recurring Charge

\$1,800.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.7 Premium XOption #7*

(N)

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,275.75

B=\$1,433.25

C=\$1,590.75

D=\$2,378.25

Non-Recurring Charge

\$ 999.00

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(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.8 Premium XOption #8*

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge – 1st Ten Users	A=\$ 798.00	(N)
	B=\$ 903.00	
	C=\$ 1,008.00	(N)
	D=\$ 1,533.00	
Monthly Recurring Charge - Each User Above Ten	A=\$ 79.80	(T)
	B=\$ 90.30	
	C=\$ 100.80	
	D=\$153.30	
Non-Recurring Charge Per User	A=\$ 79.80	
	B=\$ 90.30	
	C=\$ 100.80	
	D=\$153.30	

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.9 Premium XOption #9*

This XOption is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of 30 lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User	A=\$27.30
	B=\$30.45
	C=\$34.65
	D=\$51.45
Non-Recurring Charge Per User	A=\$27.30
	B=\$30.45
	C=\$34.65
	D=\$51.45

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*As of 06/22/05, this product will only be available to current customers at their current location.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.10 Premium XOption #10 - (This service has been grandfathered)

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User	A=\$108.15
	B=\$118.65
	C=\$129.15
	D=\$181.65

Non-Recurring Charge Per User	A=\$108.15
	B=\$118.65
	C=\$129.15
	D=\$181.65

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.11 Premium XOption #11 - (This service has been grandfathered)

This XOption is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User	A=\$36.75
	B=\$39.90
	C=\$44.10
	D=\$60.90

Non-Recurring Charge Per User	A=\$36.75
	B=\$39.90
	C=\$44.10
	D=\$60.90

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.12 Premium XOption #12*

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,932.00
	B=\$2,719.50
	C=\$4,032.00
	D=\$5,344.50
Non-Recurring Charge	\$ 800.00

* As of 06/22/05, this product will only be available to current customers at their current location.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.13 Premium XOption #13*

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,399.25
B=\$3,186.75
C=\$4,499.25
D=\$5,811.75

Non-Recurring Charge

\$1,800.00

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.14 Premium XOption #14*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,806.00

B=\$2,593.50

C=\$3,906.00

D=\$5,428.50

Non-Recurring Charge

\$ 800.00

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.15 Premium XOption #15*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,273.25
	B=\$3,060.75
	C=\$4,373.25
	D=\$5,895.75
Non-Recurring Charge	\$1,800.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.16 Premium XOption #16*

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,480.50

B=\$1,638.00

C=\$1,795.50

D=\$2,793.00

Non-Recurring Charge

\$ 999.00

*As of August 8, 2005 this product will only be available to current customers at their current location.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.25 Premium XOPTION Service Offering, (Cont'd.)****3.25.17 Option M - Satellite Office Solutions**

To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the Premium XOptions 1-16. The requirement specified above does not apply to Customer's who subscribe to a two or three year contract term. However, all Customers, regardless of contractual term length, must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. This XOption includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$855.75
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Non Recurring Charge	\$700.00
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.18 Premium XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

3.25.19 Standard Feature Package

All XOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Hunting
Caller ID - Number Only
First Block of 20 DIDs*

(N)
(N)

*Available to Customers who order business trunks.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.26 Loyalty Discount

The Loyalty Discount applies to Customers who renew one-year contracts for Business Lines, Business Trunks, Premium Integrated Access, and Switched T1 services

- 3.26.1** Company Customers with a one-year term contract who, at the expiration of the initial term, renew their contract for a second one-year period, will receive a 5% discount on all monthly recurring charges incurred in the second year, excluding fees, taxes and usage.
- 3.26.2** Company Customers who, at the expiration of the second consecutive one-year period, renew their contract for an additional one-year period will receive a 10% discount on all monthly recurring charges incurred in the third year, excluding fees, taxes, and usage.
- 3.26.3** The 10% discount will remain in place for each subsequent year that the Customer renews service. The discount will apply to the monthly recurring charges incurred in each subsequent yearly period, excluding fees, taxes, and usage.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.27 Private Switch / Automatic Location Identification (PS/ALI)**

PS/ALI is a service offering which allows a private telephone switch, Private Branch Exchange (PBX), or other telephone service switch, located on the customer premises, to send Automatic Number Identification (ANI) information, identifying the individual station line to a 911 system. PS/ALI is also available via Centrex and ISDN-PRI.

The PS/ALI system enables the Customer to interface with a third party vendor's (Vendor), software, which updates a E911 database. Through the interface, the customer is able to enter and update the specific address and location of each extension. Communication between the Customer's computer system running PS/ALI and the Vendor is initiated by the Customer and occurs through the Internet

(A) Restrictions

Customer must sign a minimum one (1) year term contract.

The PS/ALI customer must subscribe to Company Local Service from the PBX/Centrex/ISDN-PRI that they are requesting a PS/ALI license.

PS/ALI is not sold as a stand-alone product. Should the Customer terminate Local Service, PS/ALI shall also be cancelled.

PS/ALI is subject to early termination penalties.

(B) Customer provided equipment:

Pentium Class Personal Computer (PC)
Microsoft Windows 95/98/NT
16 MB RAM memory
Over 16 MB free hard drive space
28.8 kbps (or higher) modem
Super VGA monitor (800 X 600 pixel, 256 -color display driver)
Mouse
Microsoft Internet Explorer 5.01 with service pack 1

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.27 Private Switch / Automatic Location Identification (PS/ALI), (Cont'd.)

- (C) **Pricing** - Prices below do not include Federal, State or Local Taxes or Surcharges. Customer's initial load file included in installation charge.

	Non- Recurring	Monthly Recurring
Up to 1,000 station records per Customer.	\$4,375.00	\$200.00 per 1,000 records (or fraction thereof)
1,001- 4,000 station records per Customer	\$4,700	\$175.00 per 1,000 records (or fraction thereof)
4,001 or more station records per Customer	\$5,400	\$150.00 per 1,000 records (or fraction thereof)
License fee for each additional load file.	\$600.00	

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.28 Prepaid Card Service**

Prepaid Cards allow customers to acquire cards that are used to originate outbound direct dial calls. Prepaid cards are available in various dollar denominations as set forth below. To use the card, callers must dial an access number. When the call is acknowledged, the caller then enters the PIN. At this point, the caller is notified of the dollar value remaining on the card. The caller then enters the telephone number to be called.

XO's Prepaid Card service is available twenty-four hours a day, seven days a week from Dual Tone Multi Frequency phones. The number of available XO Prepaid Cards is subject to technical limitations. Such cards will be offered to Customers on a first come, first served basis.

XO will offer consumers the ability to purchase its prepaid cards in various dollar denominations and under various options. Each prepaid card will remain active until such time as the charges (as set forth below) equal the dollar value of the prepaid card purchased by the end-use or until the card expires (as set forth below). Where the dollar value left on an XO Prepaid Card is less than the cost of making a call, the card will be retired and the unused balance forfeited.

Option 1 Cards will expire the sooner of five years from the date of activation or one year from the date of first use unless recharged and then one year from the date of last recharge.

Option 2 & 3 Cards will expire five (5) years from the date of or six months from the date of first use unless recharged, or six months from the date of last recharge, if any.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.28 Prepaid Card Service, (Cont'd.)

3.28.1 XO Prepaid Card Face Value

The following per minute of use rates will apply in addition to the charges set forth in Sections 6.2 through 6.4 below (as applicable). Calls will be billed in 60 second increments. The Initial Period is the first minute or fraction thereof of the call. The Additional Period is each minute or fraction thereof which occurs after the initial period is complete. These prices include taxes that are calculated based on usage. They do not include sales or excise taxes due at the point of purchase. XO Prepaid Card service rates apply twenty-four hours per day, seven days per week.

XO Prepaid Card Face Value	Initial Period	Each Additional Period
Option 1		
\$10.00	\$0.125	\$0.125
\$15.00	\$0.120	\$0.120
\$20.00	\$0.115	\$0.115
\$25.00	\$0.100	\$0.100
Option 2		
\$ 5.00	\$0.02399	\$0.02399
\$10.00	\$0.02399	\$0.02399
\$20.00	\$0.02399	\$0.02399
Option 3		
\$ 5.00	\$0.079	\$0.079
\$10.00	\$0.079	\$0.079
\$20.00	\$0.079	\$0.079

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.28 Prepaid Card Service, (Cont'd.)****3.28.2 Per Call Surcharge**

In addition to the usage rates above, the following surcharge will be assessed on each completed Option 2 call.

Surcharge (per call)	\$0.71999
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3.28.3 Payphone Surcharge

In addition to the usage rates above, the following surcharge will be assessed on each completed call made (regardless of the length of the call) from a public/semi-public payphone using an XO Prepaid Card which originates in the contiguous United States and the following non-contiguous U.S. regions; including but not limited to Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, Northern Marianas and American Samoa

Option 1	Surcharge (per call)	\$0.35
Option 2	Surcharge (per call)	\$0.69
Option 3	Surcharge (per call)	\$0.69

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.28 Prepaid Card Service, (Cont'd.)

3.28.4 Expiration of Prepaid Cards/Rechargeable Cards (Options 1, 2 and 3)

XO's prepaid cards will expire on the date specified on the card or package in which the card is included. Some XO Prepaid Cards have a feature whereby the Customer may purchase or "recharge" additional amounts of XO Prepaid Card Service to an existing prepaid card in increments of \$10.00. In addition to the regulations set forth above, rechargeable cards are also subject to the following conditions and limitations:

- (1) Customer may purchase additional units using the recharge feature no more than twice in a 48-hour period.
- (2) The rates for a rechargeable card are the same as a non-rechargeable card for the initial purchase, such rates are set forth in Section 1 above.
- (3) All units added through the recharge feature must be paid for and will be added to the Customer's prepaid card within one day after payment by the Customer has been verified.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.28 Prepaid Card Service, (Cont'd.)

3.28.5 Additional Requirements/Conditions of Service

- A. Only the entity in whose name the original qualifying purchase was made shall be deemed to be the Customer. Related entities, such as affiliates and subsidiaries, spouses and relatives, shall not be treated as the customer.
- B. The following type calls will not be completed using the XO Prepaid Calling Card: Calls to 500, 700, 800, 877, 888, 900, 950 numbers, Directory Assistance calls, All Operator Service calls, Conference calls, Busy Line Verification and Interrupt services, Call requiring the quotation of time an charges, High Seas service and Maritime services will not be completed using the XO prepaid card.
- C. Neither XO nor any of its authorized agents or contractors shall be liable or responsible for theft, loss or unauthorized use of any XO prepaid cards or card numbers. XO will not refund or issue credit for any unused value on any XO prepaid card.
- D. All Calls must be charged against a XO Prepaid Card that has a sufficient available balance.
- E. Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.28 Prepaid Card Service, (Cont'd.)

3.28.5 Additional Requirements/Conditions of Service, (Cont'd.)

- F.** Calls in progress will be terminated by the Company if the balance on the XO Prepaid Card is insufficient to continue the call.
- G.** Credit Allowances for Interruptions – A credit allowance for XO Prepaid Card service is applicable to that portion of a call that is interrupted due to poor transmission, one-way transmission, or involuntary disconnection of the call. To receive the proper credit, the Customer must notify the Company at the designated Customer service Number printed on the XO Prepaid Card and furnish the called number, the trouble experienced (e.g., cut-offs, noisy circuit, etc.,) and the approximate time the call was placed. A customer will not received credit for reaching a wrong number.
- H.** Interruptions to Established Calls – When a call that is charged to XO Prepaid Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions the Customer will receive credit equivalent to the Price Per Minute in effect for that call.
- I.** When Credit Allowances Do Not Apply – Credit allowances for calls pursuant to XO Prepaid Card service do not apply for:
 - * Interruptions not reported to the Company
 - * Interruptions that are due to the failure of power, equipment or systems not provided by the Company, or interruptions caused by the failure of other services provided by this Company which are connected to XO Prepaid Card Service.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.29 Metra Plus XOPTION Service Offering

The Metra Plus XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance or Dedicated Internet Access services provided at the same customer location. Metra Plus XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Metra Plus XOption Service Offering the Customer selects and receives service under one of the Metra Plus XOptions listed in the sections below. Each Metra Plus XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Metra Plus XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Metra Plus XOption Service Offering.

3.29.1 Metra Plus XOption #5

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.29 Metra Plus XOPTION Service Offering (Cont'd)

3.29.1 Metra Plus XOption #5 (Cont'd)

Monthly Recurring Charge	A=\$1506.75
	B=\$1659.00
	C=\$1816.50
	D=\$2593.50

Non-Recurring Charge	\$1,800.00
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3.29.2 Metra Plus XOption #6

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1743.00
	B=\$1842.75
	C=\$2000.25
	D=\$2777.25

Non-Recurring Charge	\$1,800.00
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.29 Metra Plus XOPTION Service Offering (Cont'd)

3.29.3 Metra Plus XOption #7

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$876.75

B=\$824.25

C=\$903.00

D=\$1307.25

Non-Recurring Charge

\$ 999.00

3.29.4 Metra Plus XOption #13

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.29 Metra Plus XOPTION Service Offering (Cont'd)

3.29.4 Metra Plus XOption #13 (Cont'd)

Monthly Recurring Charge	A=\$1,722.00
	B=\$1,863.75
	C=\$2,530.50
	D=\$3,202.50
Non-Recurring Charge	\$1,800.00

3.29.5 Metra Plus XOption #15

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,722.00
	B=\$1,863.75
	C=\$2,530.50
	D=\$3,202.50
Non-Recurring Charge	\$1,800.00

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3.29 Metra Plus XOPTION Service Offering (Cont'd)

3.29.4 Metra Plus XOption #16

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring ChargeA=\$876.75
B=\$824.25
C=\$903.00
D=\$1,307.25**Non-Recurring Charge**

\$ 999.00

3.29.5 Standard Feature Package

All XOptions include the following standard features at no additional charge.

- Voicemail w/Message Waiting
- Call Forwarding
- 3 Way Calling
- Speed Dial
- Abbreviated Dialing
- Call Hold
- Call Pickup
- Call Transfer
- Hunting (Circular or Sequential)
- Caller ID - Number Only
- First Block of 20 DID's*

*Available to Customers who ordered business trunks.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.29.0 Emergency Redundancy Routing**

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or "all trunks busy" condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with ISDN PRI, Digital T-1, and all XOptions packages.

ERR is available on a per T-1 basis , for up to four T-1s per location. ERR is available where facilities permit. The Company's ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1
Non-Recurring Charge	\$250.00
Monthly Recurring Charge	\$ 25.00

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